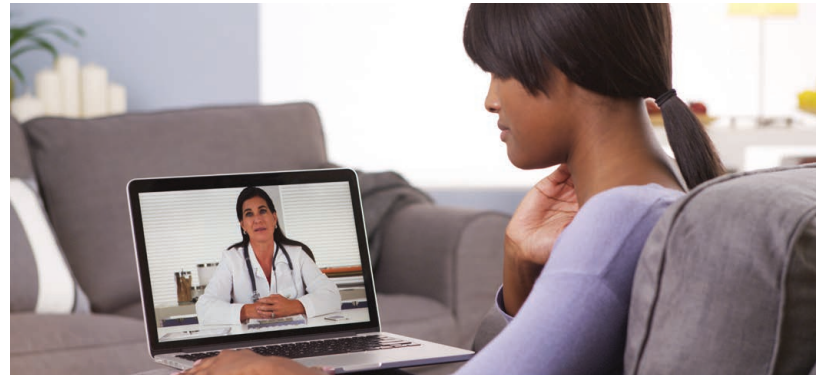
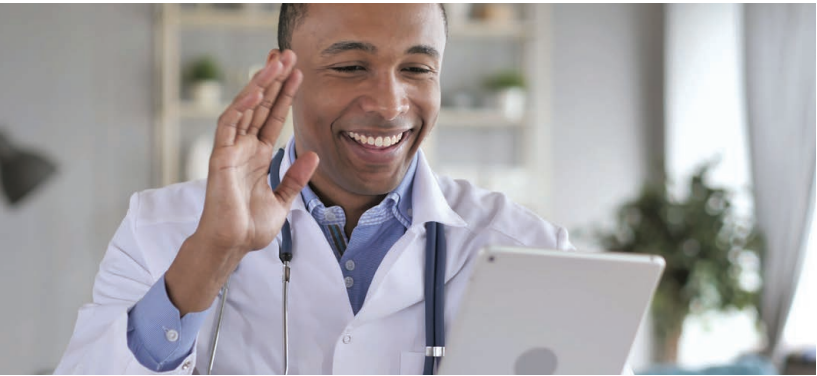


Online *Doctors*



Medical care in minutes for you and your family – when and where you need it!

Online Doctors is designed to be simple and easy to use – healthcare on your terms.

Help in minutes

Direct phone, video chat or text connection with a general practitioner with an average wait time of 11 minutes

Family-wide

Everyone covered under your plan can use Online Doctors

Canadian-licensed general practitioners

Expert consultation you can count on

Unlimited visits

24 hours a day, 365 days a year, fully covered by your benefit plan

Continuity of care

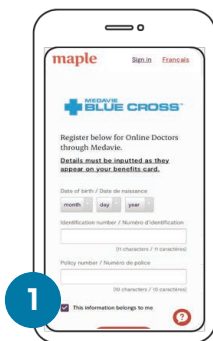
Comprehensive virtual records to deliver on true continuity of care

Full service

Digital prescriptions (free delivery or pickup), medical notes, lab and imaging requisitions*, and specialist referrals

Create your account today – it's so easy!

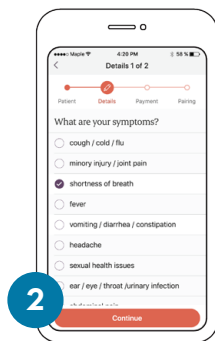
Do you already have a Maple account? Make sure future sessions are covered by the benefit: simply go to getmaple.ca/mbc and hit “Sign-in” to link your new Online Doctors coverage to your Maple account.



1

Create your account

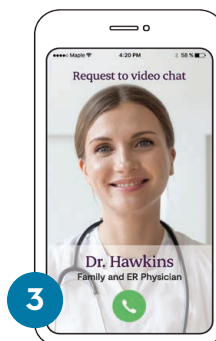
Get started at getmaple.ca/mbc and enter your Medavie ID and policy numbers



2

Request a consult

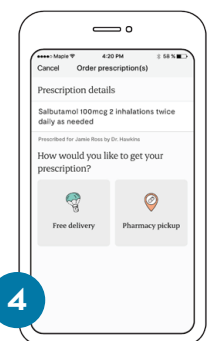
When a medical need arises click “See A Doctor” and describe your symptoms



3

Speak with a doctor

Within minutes, connect with a general practitioner via text, video or audio chat



4

Get treatment

Get medical advice, diagnosis, and treatment incl. prescriptions and labs

maple

*Not available in Nova Scotia.

MEDAVIE
BLUE CROSS™



When can you use Online Doctors?

Online Doctors can replace most visits to a walk-in clinic or the Emergency Room – your doctor can safely and accurately diagnose and address the majority of common illnesses and medical issues*, including:

- Abrasions
- Bacterial vaginosis
- Bites & stings
- Body aches
- Bronchitis
- Bruises
- Cough
- Dehydration
- Diarrhea
- Earache
- Fever
- Flu
- Frostbite
- Headaches
- Migraines
- Hives
- Insomnia
- Itchy eyes
- Lice
- Mild lacerations
- Nasal congestion
- Nausea
- Pinkeye
- Respiratory infections
- STIs
- Sinus infection
- Skin infections
- Sore throat
- Sprains and strains
- UTIs
- Vomiting
- Yeast infections

and many more!

Online Doctors delivers a superior patient experience

11 minutes



Average wait time to see a general practitioner

15 minutes



Average length of a consultation

4.7



Users of **Online Doctors** rate it an average 4.7 out of 5!

The gold standard in virtual health care

Online Doctors is powered by Maple, a Canadian company that specializes in connecting you with medical care. With Online Doctors, you speak with a general practitioner immediately – no pre-interview or assessment from a nurse or other health professional.

Sign up today at getmaple.ca/mbc to add your Medavie Blue Cross coverage and connect with a general practitioner online – anytime, anywhere

*All telemedicine consults are governed by provincial regulations. Healthcare providers may not be permitted to conduct some virtual consultation due to restrictions.

