

**Important Information for Interim Federal Health Program (IFHP)
Audio (Hearing) Service Providers**

Changes to Audio (Hearing) Benefits

August, 2018

This bulletin is to inform you that Immigration, Refugees and Citizenship Canada (IRCC) has made changes to the Interim Federal Health Program (IFHP) Supplemental Benefit Grid to add new information that pertains to the Audio (Hearing) benefits and related benefit codes.

NEW - CROS and BiCROS hearing aids:

- Clients with CROS hearing aids (all ages) must have unaidable hearing loss in one (1) ear and normal or mild (25-35db) hearing loss in their better ear.
- Clients with BiCROS hearing aids (all ages) must have unaidable hearing loss in one (1) ear and at least moderate (35-65 db) hearing loss in their better ear.

BENEFIT CODE	DESCRIPTION	COMMENTS
327028	CROS/BiCROS Hearing Aid - Left	See Notes 8, 80 & 87
327036	CROS/BiCROS Hearing Aid - Right	See Notes 8, 81 & 87

All submitted claims and pre-authorizations must include an audiogram completed within the last six (6) months.

It is important that you destroy any previously printed copies of the Supplemental Benefit Grid, as these changes have resulted in changes to: note numbering, referring prescribers, frequency limits, the maximum dollar amounts that may be charged, and benefit codes.

You will find the revised Supplemental Coverage benefit grid at www.medaviebc.ca/en/health-professionals/resources.

These changes are effective retroactive to **May 30, 2018**.

Should you or your members have any questions or require more information regarding the IFHP, please contact our Provider Inquiry Centre at 1-888-614-1880 or e-mail CIC_Inquiry@medavie.bluecross.ca.