

## Important Information for Interim Federal Health Program Medical Services Providers

### Changes to the Pre-Departure Medical Services Prior-approval Process and the Associated Forms

February 28, 2020

This bulletin is to inform you that Immigration, Refugees and Citizenship Canada (IRCC) has made changes to the Interim Federal Health Program (IFHP) Pre-Departure Medical Services (PDMS) process for Medical Support in Transit (MSiT).

**NEW** – Medical Support in Transit requests including the Prior-approval form should be sent directly to the IFHP mailbox starting February 3, 2020. The prior-approval form has been modified and now includes Part 2 to support the eligibility decision for MSiT requests.

**Panel Physician Action needed:** When requesting MSiT authorization, please send the new prior-approval form which includes administrative (part one) and medical (part two) information with details demonstrating medical needs directly to [IRCC.IFHP-PFSI.IRCC@cic.gc.ca](mailto:IRCC.IFHP-PFSI.IRCC@cic.gc.ca) with cc to the IRCC Regional Medical Office in your region. If approved, IFHP officers will sign and return the administrative (part one) form to you.

These changes are effective February 3, 2020.

Please note that this change does not affect the requests related to services for management of outbreaks of communicable diseases, which must be submitted to IRCC Regional Medical Offices for review.

If you have any questions or require more information regarding this change please contact IFHP at [IRCC.IFHP-PFSI.IRCC@cic.gc.ca](mailto:IRCC.IFHP-PFSI.IRCC@cic.gc.ca)

It is important that you destroy any previously printed copies of the PDMS Medical Support in Transit Prior-approval forms. You will find the revised PDMS form on our website at [www.medaviebc.ca/pdms](http://www.medaviebc.ca/pdms).

In addition, we would like to remind you that it is important to include your provider number on all claim forms and any other correspondence sent to Medavie Blue Cross. If there are any changes to your contact information, we ask that you advise Medavie Blue Cross via the *Contact Us* form on our website.

For general inquiries related to IFHP or Medavie Blue Cross, please contact Medavie Blue Cross by email at [CIC\\_Inquiry@medavie.bluecross.ca](mailto:CIC_Inquiry@medavie.bluecross.ca).