



**ROYAL CANADIAN MOUNTED POLICE  
PROGRAM OF CHOICE (POC) 03 – AUDIO PROGRAM  
ALL PROVINCES AND TERRITORIES**

August 2024

Royal Canadian Mounted Police (RCMP) wish to advise you of updates to existing benefits under Program of Choice (POC) 03 – Audio Program **effective September 1, 2024.**

The following changes are effective September 1, 2024		
Benefit Code	Current Description	New Description
320450	ACCESSORIES - TUBES AND DOMES - RIGHT	SUPPLIES – TUBES AND DOMES - RIGHT
320455	ACCESSORIES - TUBES AND DOMES - LEFT	SUPPLIES – TUBES AND DOMES - LEFT
320518	ACCESSORIES- EAR MOLDS - LEFT	SUPPLIES – EAR MOLDS/CUSTOM TIPS – LEFT
320613	ACCESSORIES - EAR MOLDS - RIGHT	SUPPLIES – EAR MOLDS/CUSTOM TIPS – RIGHT
320918	OTHER AUDIO BENEFITS - DRY AID KIT	SUPPLIES – NON-ELECTRONIC DRY AID KIT
327302	ACCESSORIES- REPLACEMENT RECEIVER TUBES FOR RECEIVER IN THE CANAL - LEFT	SUPPLIES - REPLACEMENT RECEIVER TUBES FOR RECEIVER IN THE CANAL - LEFT
327303	ACCESSORIES- REPLACEMENT RECEIVER TUBES FOR RECEIVER IN THE CANAL - RIGHT	SUPPLIES - REPLACEMENT RECEIVER TUBES FOR RECEIVER IN THE CANAL - RIGHT
320410	OTHER AUDIO BENEFITS - LUBRICANT, CLEANING SOLUTION AND ANTI-ITCH LOTION	LUBRICANT, CLEANING SOLUTION AND ANTI-ITCH LOTION

<b>Benefit Code</b>	<b>Current Description</b>	<b>New Description</b>
327016	OPTIONS - AUTOCOIL - LEFT	AUTOCOIL - LEFT
327018	OPTIONS - AUTOCOIL - RIGHT	AUTOCOIL - RIGHT
329003	OPTIONS- SOFT CANAL - LEFT	SUPPLIES – SOFT CANAL - LEFT
329004	OPTIONS- SOFT CANAL – RIGHT	SUPPLIES - SOFT CANAL - RIGHT
329005	OPTIONS - SOFT COAT - LEFT	SUPPLIES - SOFT COAT - LEFT
329006	OPTIONS - SOFT COAT - RIGHT	SUPPLIES - SOFT COAT – RIGHT
360740	OTHER AUDIO BENEFITS - DESICCANT PUCKS	SUPPLIES - DESICCANT PUCKS
322680	OTHER AUDIO BENEFITS - BATTERY TESTER	BATTERY TESTER
320621	ACCESSORIES - HEARING AID BATTERIES	HEARING AID BATTERIES
320915	OTHER AUDIO BENEFITS - BATTERY CHARGER	CHARGER FOR RECHARGEABLE BATTERIES
320420	OTHER AUDIO BENEFITS – TELEPHONE AMPLIFICATION	TELEPHONE AMPLIFICATION
320423	OTHER AUDIO BENEFITS - LIP READING VIDEO TAPES (INSTRUCTIONAL)DVD	LIP READING VIDEO (INSTRUCTIONAL)
322506	MOLDED EAR PLUG – SWIMMING/SHOWER (LEFT)	SUPPLIES – MOLDED EAR PLUG – SWIMMING/SHOWER (LEFT)
322507	MOLDED EAR PLUG – SWIMMING/SHOWER (RIGHT)	SUPPLIES – MOLDED EAR PLUG – SWIMMING/SHOWER (RIGHT)

Benefit Code	Current Description	New Description
329010	MASKER FOR HEARING AID	TINNITUS MASKER FOR HEARING AID

**Providers shall charge the lesser of the rate charged by the provider to any patient paying cash for the same service/product or up to the maximum rate contained in the benefit grids.**

For details pertaining to fees and claims submission requirements, please refer to the Claims Submission Agreement and related supporting documentation found on the Medavie Blue Cross website at [www.medaviebc.ca](http://www.medaviebc.ca) and click on the Health Professionals link. On our website you will also find important information on how to:

- register to access our secure ePay provider portal by clicking on the Register or Update link;
- sign up for direct deposit; and
- view provider guides and benefit grids, download provider payment schedules and other important information.

Should you or your members have any questions, please contact Medavie Blue Cross at 1-888-261-4033.

Thank you for the ongoing care and service you provide to our RCMP Members.