



**VETERANS AFFAIRS CANADA (VAC)
PROGRAM OF CHOICE (POC) 04 – DENTAL SERVICES
GENERAL INFORMATION
ALL PROVINCES**

Did you know?

- Based on pre-defined requirements and other eligibility factors, some Veterans may have access to dental coverage through Veterans Affairs Canada (VAC).
- Veterans eligible for dental coverage through VAC may be covered for different treatments and services depending on their VAC dental coverage and/or their individual pensioned condition(s).
- An example of this would be: **Bruxism**. A pensioned condition of bruxism will provide the Veteran, with coverage for the bruxism appliance and appliance related services **only** (i.e.: Repairs, or replacement of the appliance). This does not provide the Veteran with access to coverage for any other dental services.

What steps can you take to remain up to date?

- We encourage you to use CDAnet to submit dental pre-authorizations and claims for payment in real-time on behalf of your Veteran patients. This service provides valuable features like the ability to view the status of transmitted claims.
- If your patient is a Veteran, please contact Medavie Blue Cross Provider Inquiry at: 1-888-261-4033. They will be able to assist with information regarding potential dental coverage through VAC. If your patient is eligible, they will be able to provide you with additional information regarding the dental benefits that are covered and potential limitations (i.e.: frequencies, dollar maximums, etc.) which may apply.
- Some dental treatments require pre-authorization. It is important to submit for pre-authorization before providing services to Veterans so that it is clear if the services are eligible and will be paid for by VAC.

Thank you for the ongoing care and service that you provide to our Veterans.