



**VETERANS AFFAIRS CANADA (VAC)  
PROGRAM OF CHOICE (POC) 12 – RELATED HEALTH SERVICES  
NATUROPATHIC SERVICES – NEW BENEFIT CODE  
ALL PROVINCES**

**August 2022**

Veterans Affairs Canada (VAC) wishes to advise you of a new benefit code under Program of Choice (POC) 12 – Related Health Services, **effective June 1, 2022.**

The following benefit is effective June 1,2022		
Benefit Code	Description	Benefit Information
240490	Naturopathic Doctor Assessments and Consultations	<b>Preauthorization:</b> Not Required <b>Prescriber:</b> Not Required <b>Frequency:</b> Not Applicable <b>Limit:</b> \$240.00 / Calendar Year
<b>Please note:</b> Only assessments and/or consultations may be covered up to grid maximum each calendar year. Medications/treatments provided or prescribed by a Naturopathic Doctor cannot be reimbursed.		

**Providers shall charge the lesser of the rate charged by the provider to any patient paying cash for the same service/product, up to the maximum rate contained in the benefit grids.**

Naturopathic Doctors who are providing services in a regulated province and/or territory\* must meet the following criteria:

- Providers must be registered members in good standing and have an unrestricted license/registration in the province/territory in which they are practicing.

NOTE: Naturopathic Doctors in regulated provinces/territories are not required to be a member with the Canadian Association of Naturopathic Doctors (CAND).

\*The six regulated provinces and territories are:

- Alberta
- British Columbia
- Manitoba
- Ontario
- Saskatchewan
- Northwest Territories

Naturopathic Doctors who are providing services in an unregulated province or territory must meet the following criteria:

- Nova Scotia: As per the applicable Legislation, providers in Nova Scotia must be registered members in good standing with an unrestricted license/registration in a regulated province or territory **and** be a member in good standing with the Nova Scotia Association of Naturopathic Doctors (NSAND) and the Canadian Association of Naturopathic Doctors (CAND).
- All other providers must be members in good standing with the Canadian Association of Naturopathic Doctors (CAND).

For details pertaining to fees and claims submission requirements, please refer to the Claims Submission Agreement and related supporting documentation found on the Medavie Blue Cross website at [www.medaviebc.ca](http://www.medaviebc.ca) and click on the Health Professionals link. On our website you will also find important information on how to:

- Register to access our secure ePay provider portal by clicking on the Register or Update link;
- Sign up for direct deposit; and
- View provider guides and benefit grids, download provider payment schedules and other important information.

Should you have any questions, please contact Medavie Blue Cross at 1-888-261-4033.

Thank you for the ongoing care and service that you provide to our Veterans.