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VETERANS AFFAIRS CANADA (VAC)

IMPORTANT INFORMATION FOR SERVICE PROVIDERS REGARDING THE VETERANS INDEPENDENCE PROGRAM SERVICE PROVISIONS AND PAYMENT REQUIREMENTS

June 2014

Veterans Affairs Canada (VAC) recently made some important revisions to the Service Provisions and Payment Requirements (SPPR) document. This document is part of the information package sent to providers by Medavie Blue Cross when they initially register for VAC's Veterans Independence Program (VIP). The revised SPPR document will be effective July 10, 2014.

Please review the revised document to ensure continued compliance with VAC's requirements for VIP claims and to maintain your registered provider status.

The new SPPR document is also available on the Blue Cross website at www.medavie.bluecross.ca, in the Health Professionals section.

The following outlines the major changes:

SECTION	CHANGE
23	Mailing address was updated.
27 and 28	The Privacy and Ownership of Information section was revised.
Previously numbered sections 29, 30 and 31	Notification of Non-Compliance or Breach of Privacy and Security section was removed.

If you have any questions, please contact the VIP Provider Inquiry Line toll-free at 1-888-865-4500.