



Flight Delay Service

Real-time compensation for flight delays – so you can travel worry-free

Flight delays can throw a real wrench into our travel plans. But should it happen, **Flight Delay Service** can help take the worry and stress out of a delayed flight.

Available through your Medavie Blue Cross group travel plan, **Flight Delay Service** will provide you access to an airport lounge or hotel, depending on the length of the delay.

What's Included

Delay Duration	Compensation Details
 3+ hours	Airport lounge access or \$40 per person if unavailable
 6+ hours	\$50 per person* + hotel room or \$250 per policy if room is unavailable

*up to a maximum of \$200



IMPORTANT

Flights must be **registered at least 24 hours before departure** to activate this service.

To learn more and how to register, log in to the [Member Services Site](#) or the Blue Cross Mobile app.

