



Disability Management

We take a proactive and fully integrated approach to managing employee disability claims that provides tools and opportunities at every stage of the member journey

- We offer access to a **robust network of resources and service providers** to facilitate assessments and optimize return to health and work for employees.
- Our case management process focuses on functional abilities and coordinating a successful and **timely resolution of all claims**, delivering consistent, **ongoing case management status updates** to employers and their employees through our structured communication practices.
- Our claims onboarding and ongoing case management practices deliver a reliable and timely claims administration service for employers and their employees.
- Our **reporting tools** allow employers to leverage information from our case management system to better understand the trends that impact their plans and workplaces.
- We partner with clients to promote prevention and a self-care approach to health for all employees, through access to our **suite of multi-disciplinary health management resources** (e.g. pharma management, wellness, EFAP, and educational materials).
- We offer **program analysis** and ongoing recommendations to enhance the performance of our client's disability benefit plans.