



# Drug Solutions

To ensure the drug plans that we manage remain viable and relevant into the future, we are committed to achieving the right balance between plan sustainability and member access to quality care.

By integrating health insurance, pharmacy benefits management and disability management all under one roof, our in-house capabilities provides us the direct insights, levers and connections to plan members, health providers and drug suppliers that are essential to delivering comprehensive, responsive drug management solutions. This means greater flexibility and innovation in plan design, benefit management and customer service offerings.

## Right Focus

Proactive pipeline monitoring can identify potential opportunities or issues related to drugs in development. That research can help us prepare for potential new plan costs, and can also mean we are ready to quickly take advantage of new treatments that could reduce costs and improve outcomes for a condition.

## Right Drug

Our experts analyze the health and cost implications of every drug considered for inclusion on our formulary, and provide options on if, when and how to provide coverage.

## Right Price

We negotiate Product Listing Agreements (PLAs) and Pharmacy Agreements for lower costs and additional services.

## Right Time

Depending on the drug, our technology can apply a range of criteria for coverage, along with other limits and controls.

## Right Supports

When a drug is approved for coverage, we work to make sure the patient has what they need to receive the full benefit.

This includes our unique Patient First Network that seamlessly integrates all support tools available, access to our Managing Chronic Disease network of health professionals, and drug adherence support.

