

**Important Information for the Interim Federal Health Program (IFHP)
Medical Doctors and Nurse Practitioners**

Services Provided due to COVID-19 Pandemic

April 2020

This bulletin is to inform you that Immigration, Refugees and Citizenship Canada (IRCC) has made changes to the Interim Federal Health Program (IFHP) to allow services to be provided virtually or via telephone during the COVID-19 pandemic.

Virtual and telephone services can be submitted using the new provincial or territorial billing codes. In provinces and territories where virtual or telephone billing codes have not been created, you may continue to use the existing billing codes.

Please use ICD code U07.1 for confirmed cases of COVID-19, and for all other COVID-19 related client encounters use ICD code U07.2. In all other situations, continue to use existing diagnostic codes.

These changes are effective **March 13, 2020 or on the date the province or territory has indicated, and are ongoing until further notice.**

Should you or your members have any questions or require more information regarding the IFHP, please contact our Provider Inquiry Centre at 1-888-614-1880 or e-mail CIC_Inquiry@medavie.bluecross.ca.